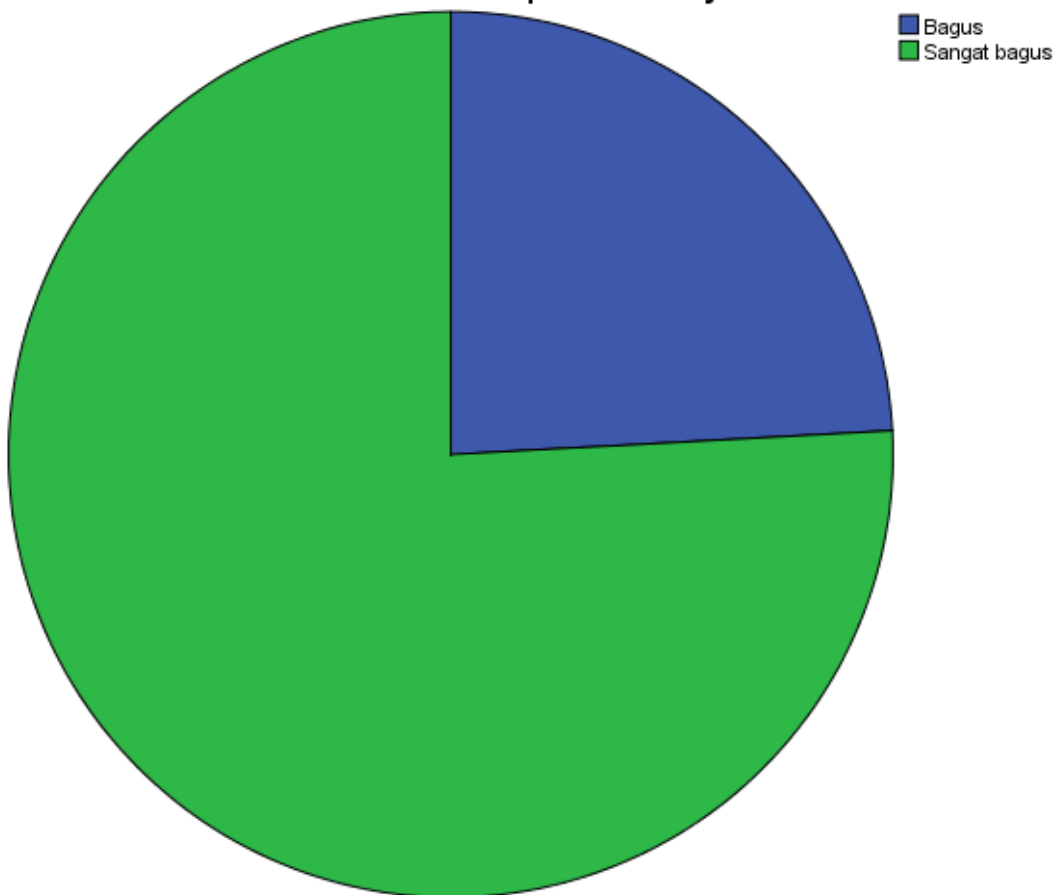


IKM Lab Patologi Klinik

Indeks Kepuasan Masyarakat

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid				
Bagus	7	24.1	24.1	24.1
Sangat bagus	22	75.9	75.9	100.0
Total	29	100.0	100.0	

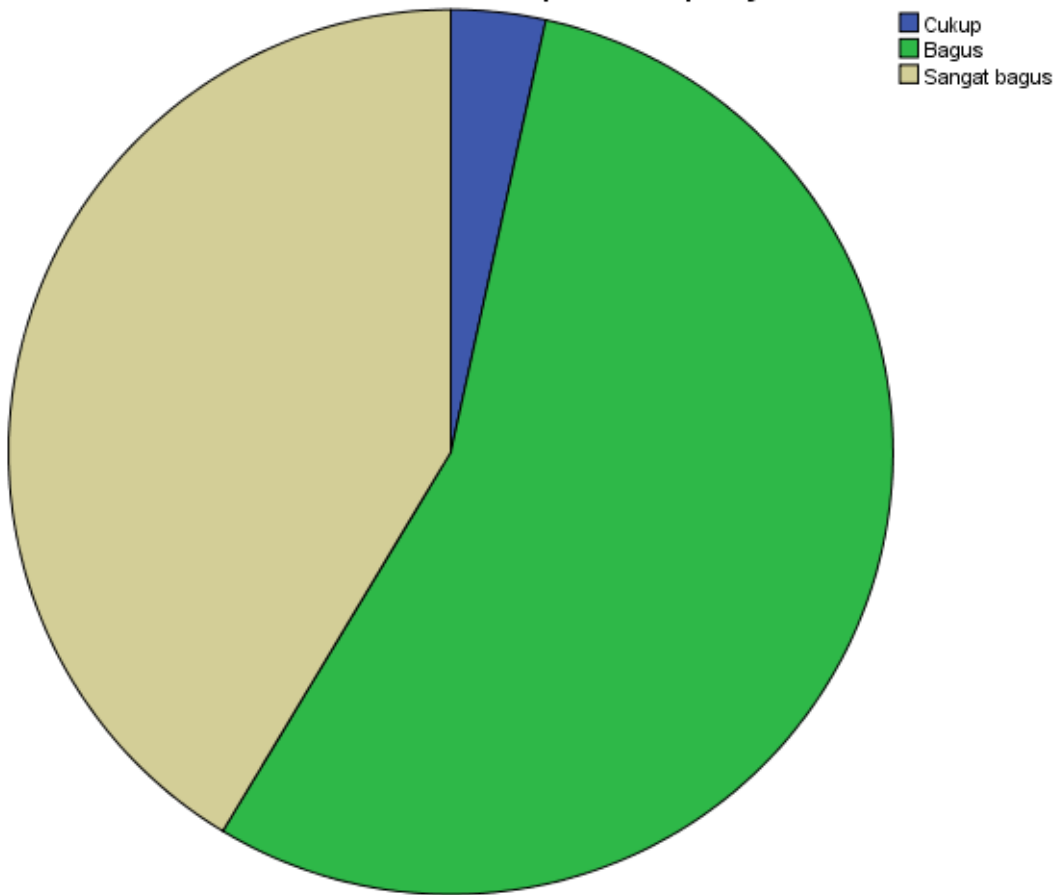
Indeks Kepuasan Masyarakat



Kemudahan prosedur pelayanan

	Frequency	Percent	Valid Percent	Cumulative Percent
Cukup	1	3.4	3.4	3.4
Bagus	16	55.2	55.2	58.6
Sangat bagus	12	41.4	41.4	100.0
Total	29	100.0	100.0	

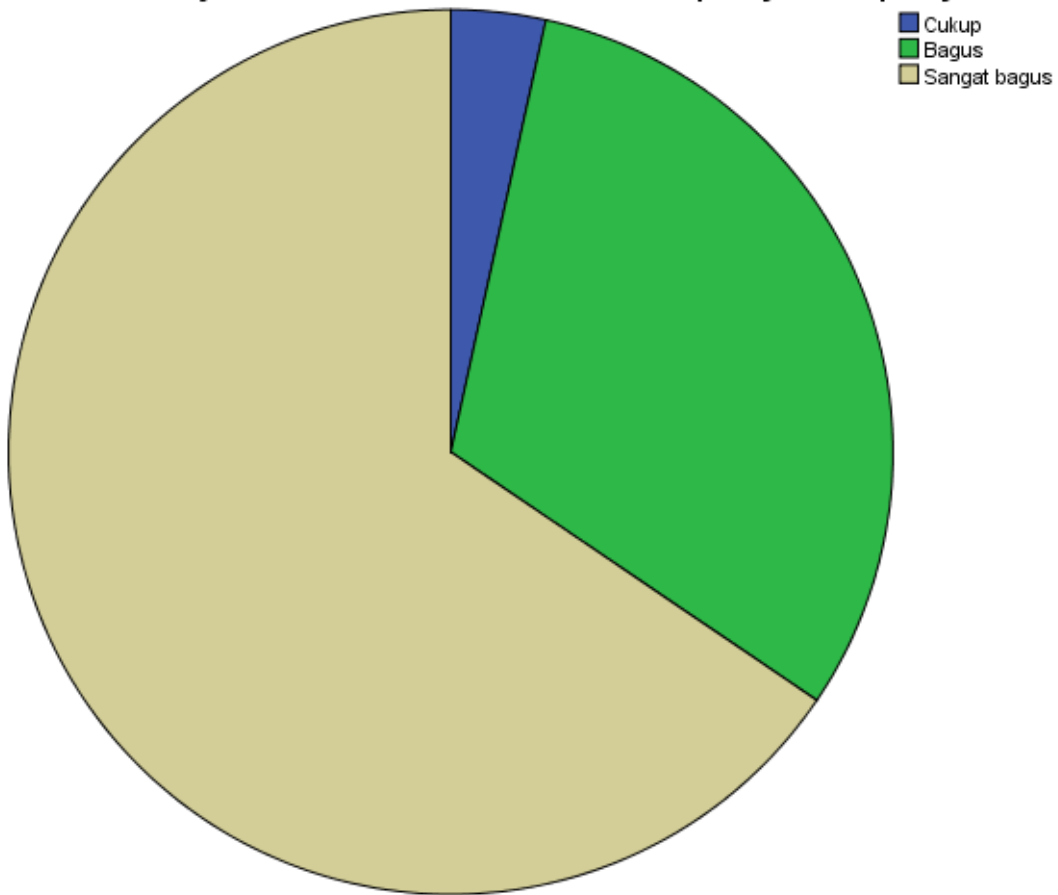
Kemudahan prosedur pelayanan



Kejelasan informasi dan kesesuaian persyaratan pelayanan

	Frequency	Percent	Valid Percent	Cumulative Percent
Cukup	1	3.4	3.4	3.4
Bagus	9	31.0	31.0	34.5
Sangat bagus	19	65.5	65.5	100.0
Total	29	100.0	100.0	

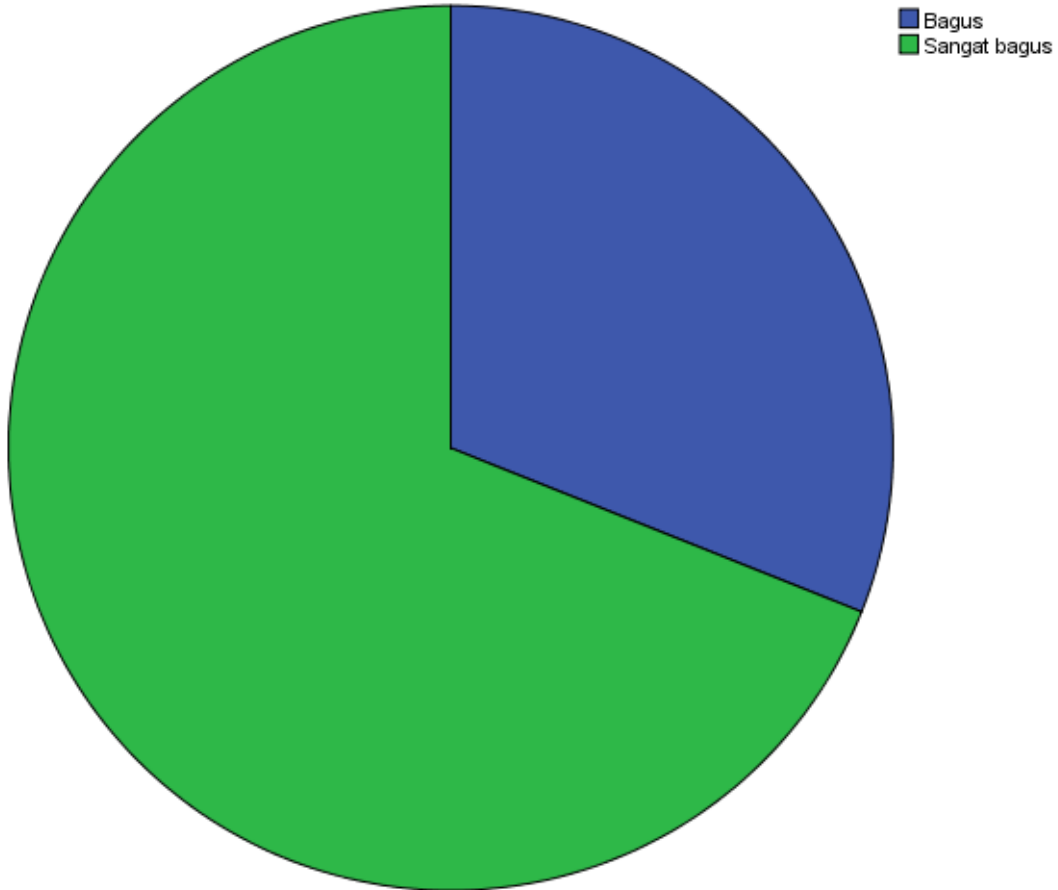
Kejelasan informasi dan kesesuaian persyaratan pelayanan



Kedisiplinan dosen

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid				
Bagus	9	31.0	31.0	31.0
Sangat bagus	20	69.0	69.0	100.0
Total	29	100.0	100.0	

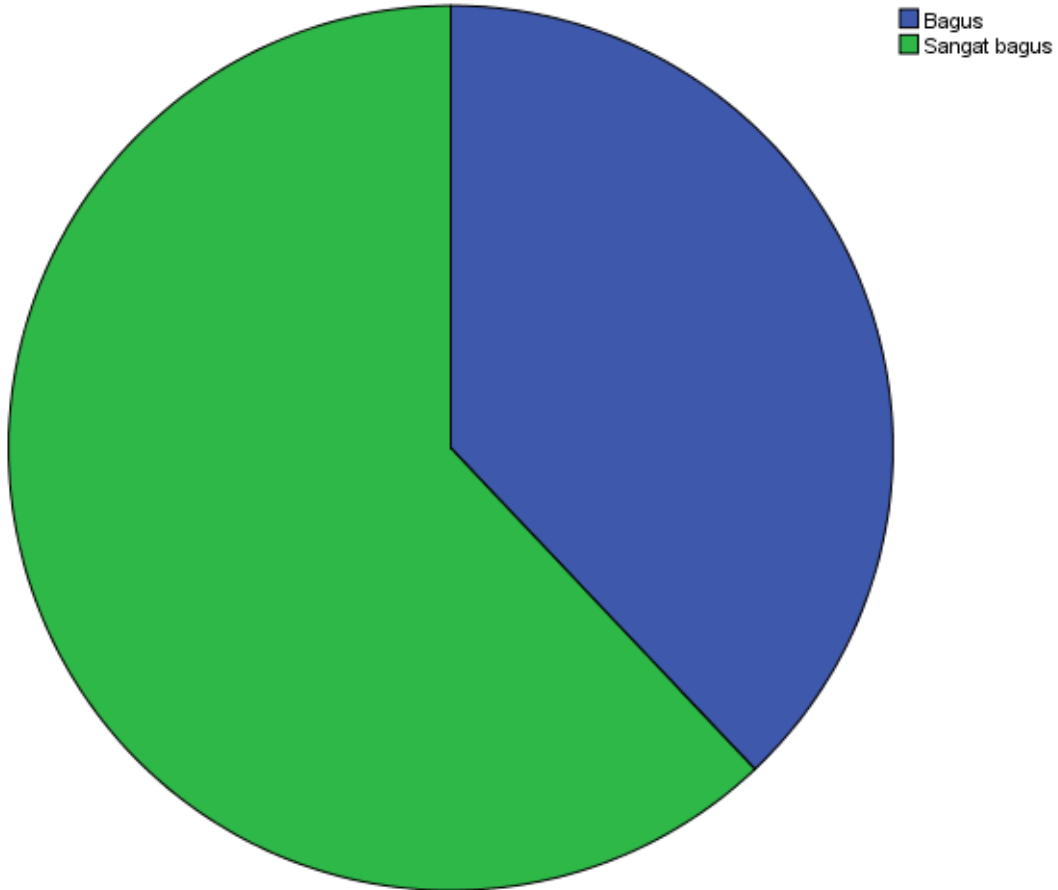
Kedisiplinan dosen



Kedisiplinan laboran/asisten

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid				
Bagus	11	37.9	37.9	37.9
Sangat bagus	18	62.1	62.1	100.0
Total	29	100.0	100.0	

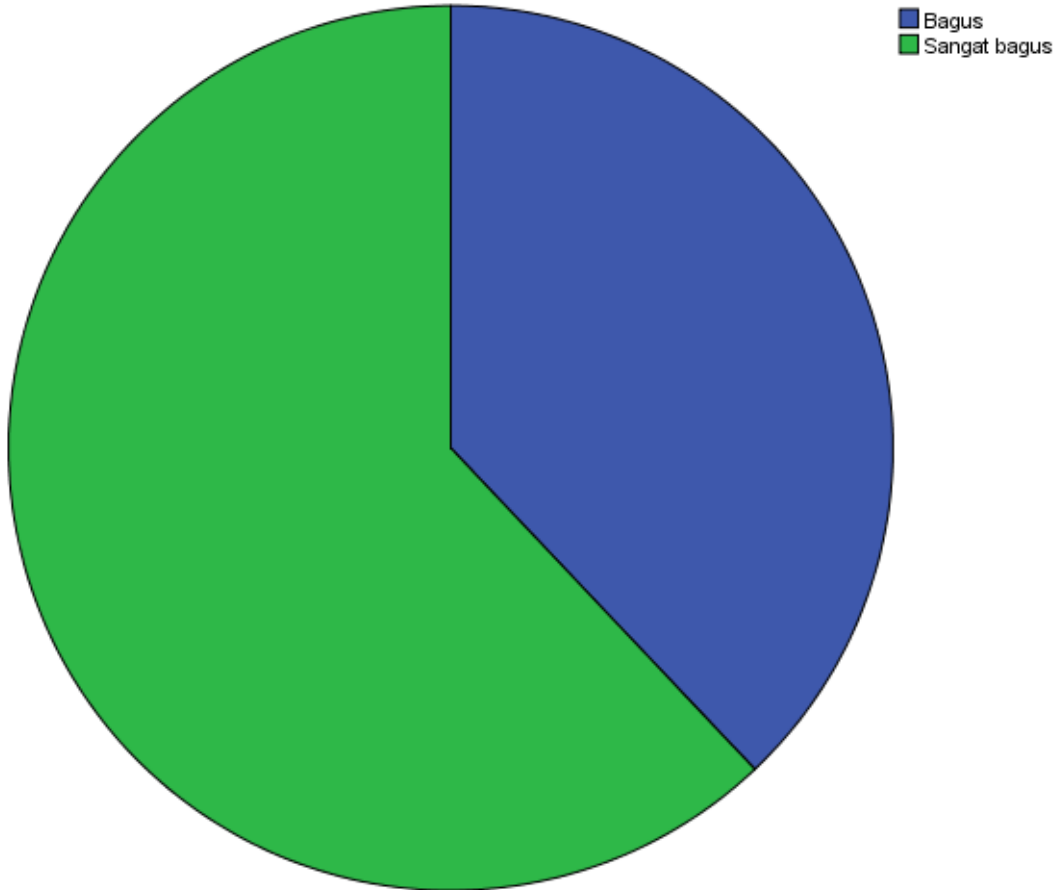
Kedisiplinan laboran/asisten



Kedisiplinan tenaga administrasi

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	11	37.9	37.9	37.9
Bagus	18	62.1	62.1	100.0
Sangat bagus	29	100.0	100.0	
Total				

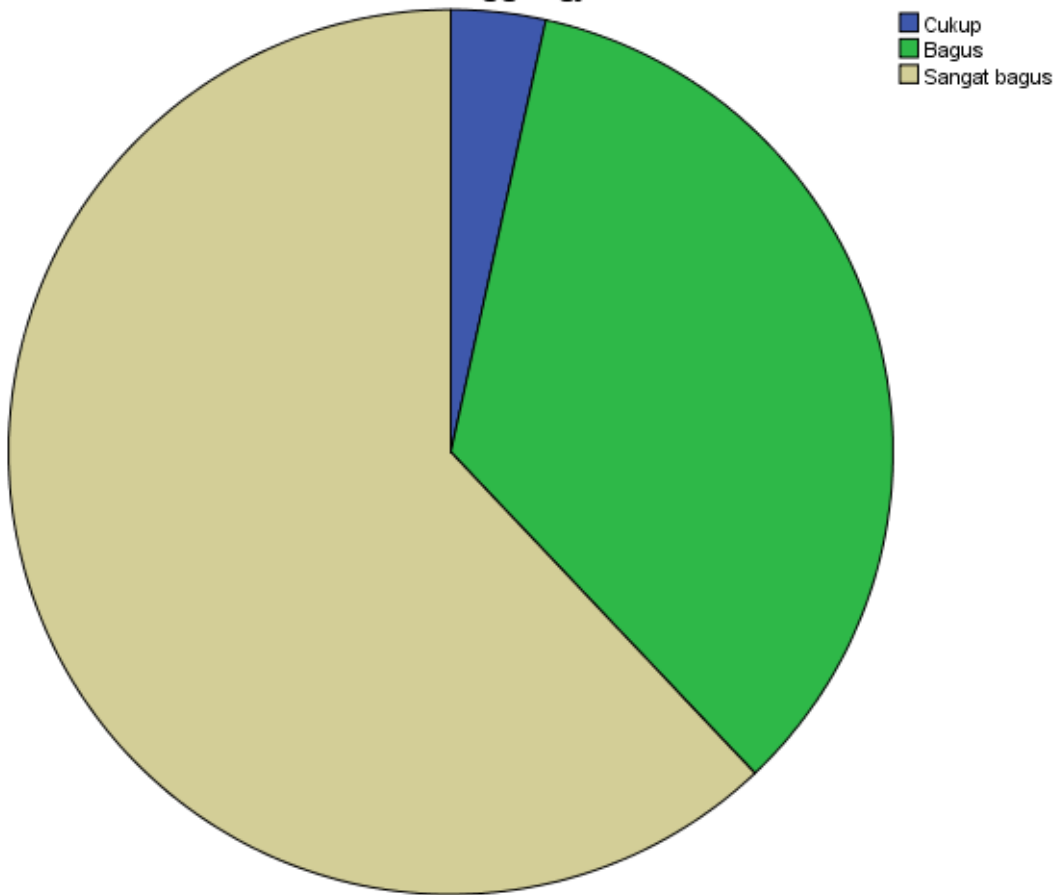
Kedisiplinan tenaga administrasi



Tanggungjawab Dosen

	Frequency	Percent	Valid Percent	Cumulative Percent
Cukup	1	3.4	3.4	3.4
Bagus	10	34.5	34.5	37.9
Sangat bagus	18	62.1	62.1	100.0
Total	29	100.0	100.0	

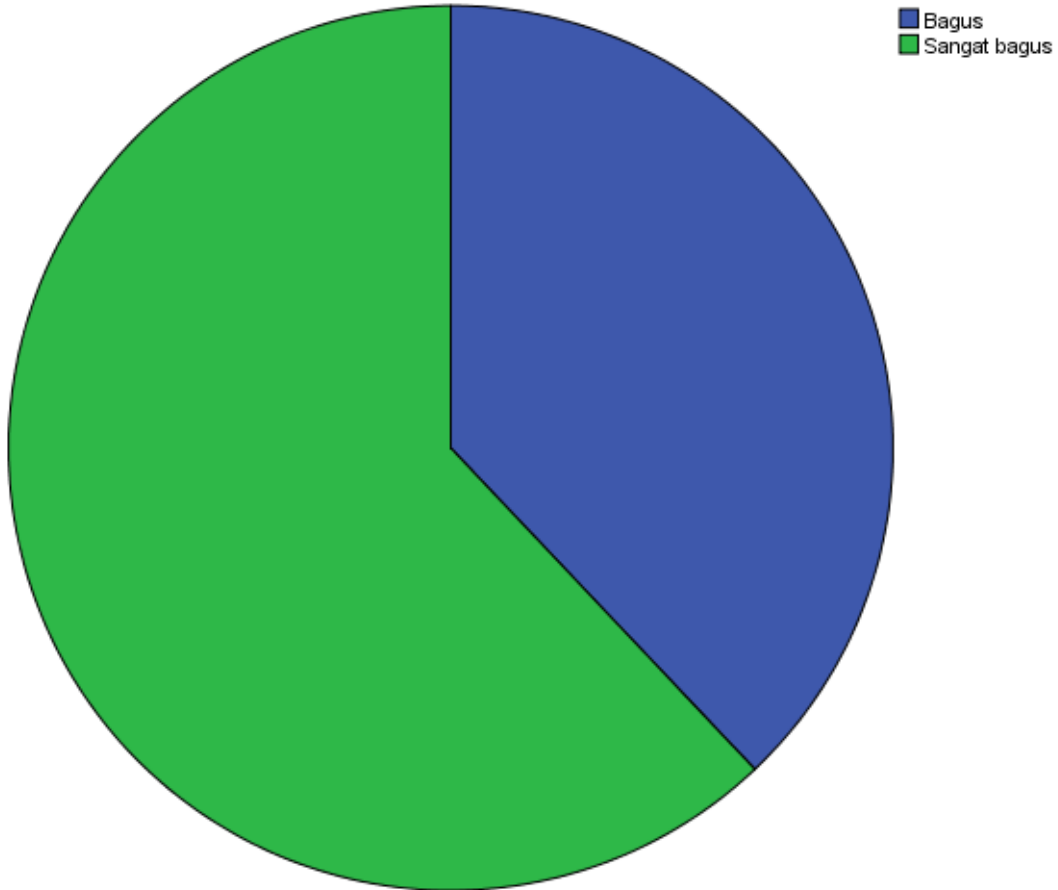
Tanggungjawab Dosen



Tanggungjawab laboran/asisten

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Bagus	11	37.9	37.9	37.9
Sangat bagus	18	62.1	62.1	100.0
Total	29	100.0	100.0	

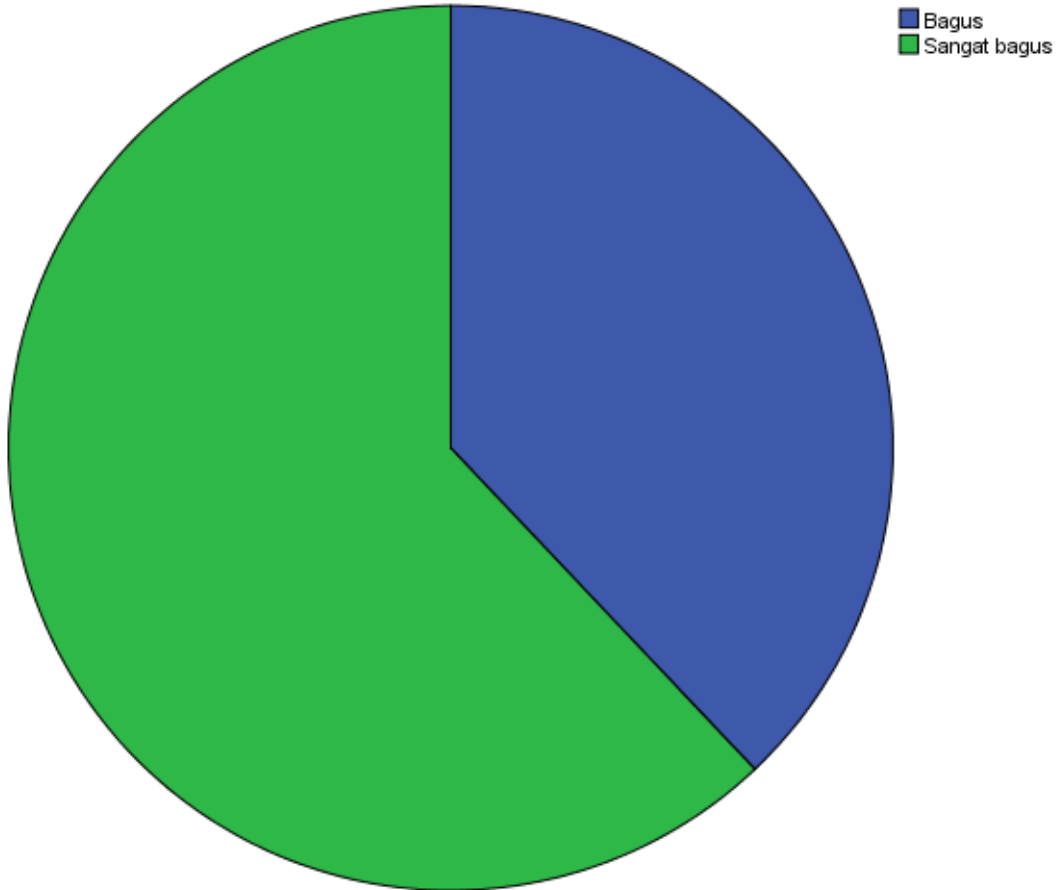
Tanggungjawab laboran/asisten



Tanggungjawab tenaga administrasi

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Bagus	11	37.9	37.9	37.9
Sangat bagus	18	62.1	62.1	100.0
Total	29	100.0	100.0	

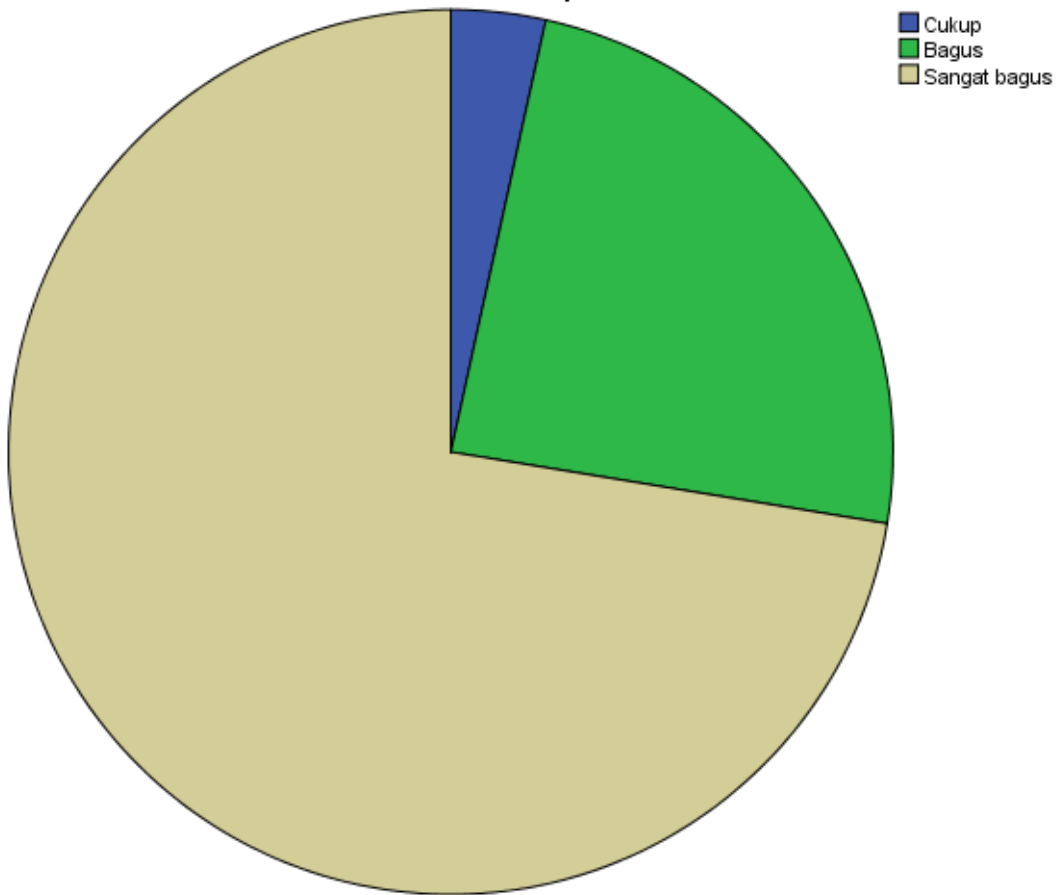
Tanggungjawab tenaga administrasi



Kemampuan dosen

	Frequency	Percent	Valid Percent	Cumulative Percent
Cukup	1	3.4	3.4	3.4
Bagus	7	24.1	24.1	27.6
Sangat bagus	21	72.4	72.4	100.0
Total	29	100.0	100.0	

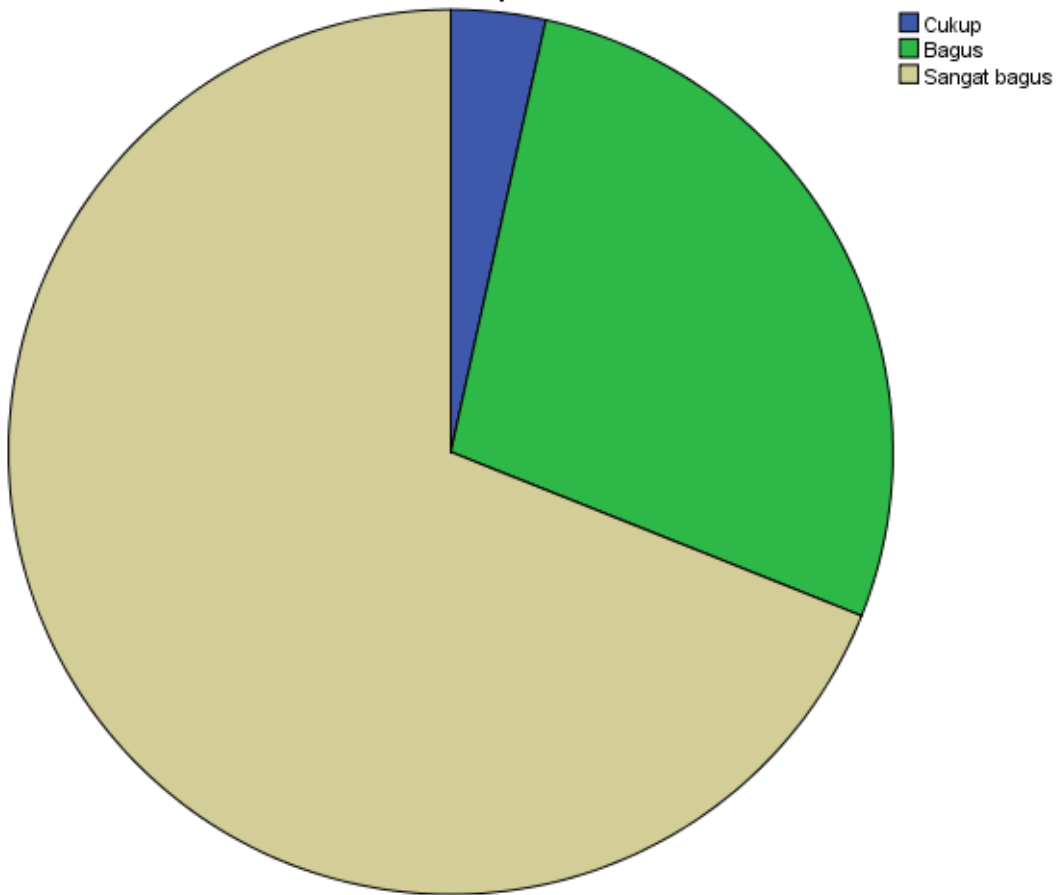
Kemampuan dosen



Kemampuan laboran/asisten

	Frequency	Percent	Valid Percent	Cumulative Percent
Cukup	1	3.4	3.4	3.4
Bagus	8	27.6	27.6	31.0
Sangat bagus	20	69.0	69.0	100.0
Total	29	100.0	100.0	

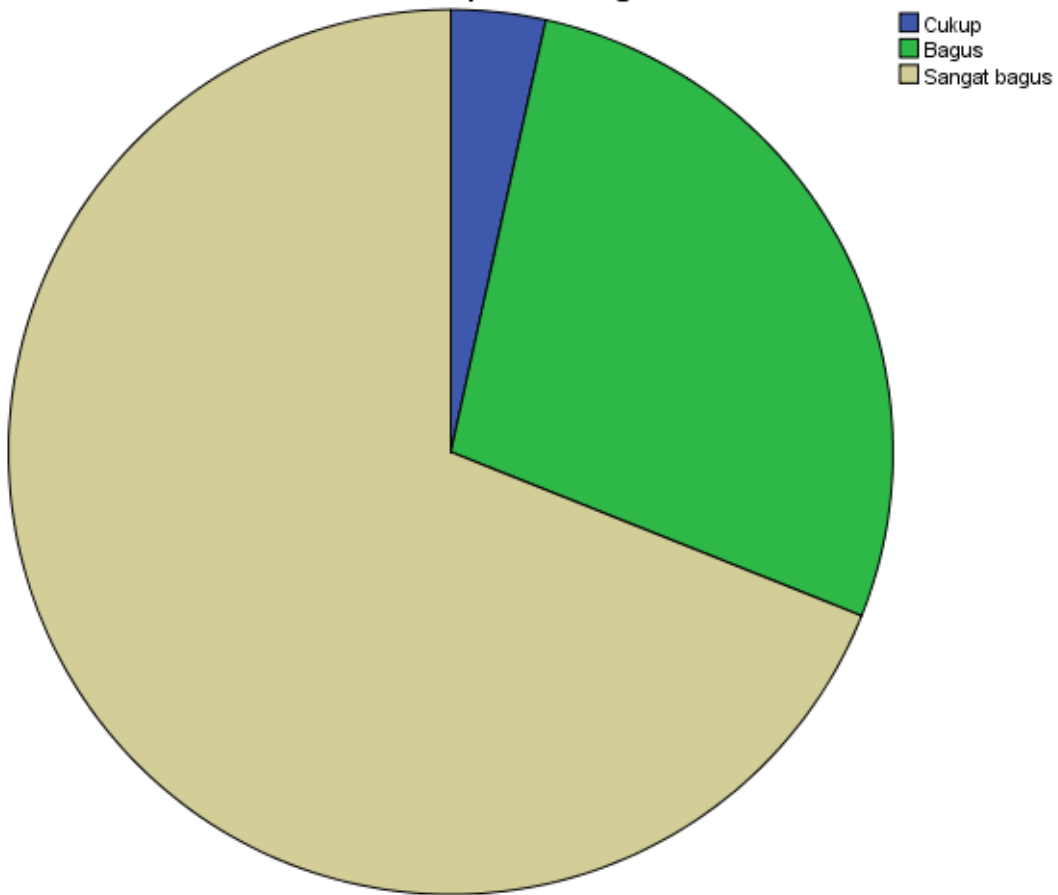
Kemampuan laboran/asisten



Kemampuan tenaga administrasi

	Frequency	Percent	Valid Percent	Cumulative Percent
Cukup	1	3.4	3.4	3.4
Bagus	8	27.6	27.6	31.0
Sangat bagus	20	69.0	69.0	100.0
Total	29	100.0	100.0	

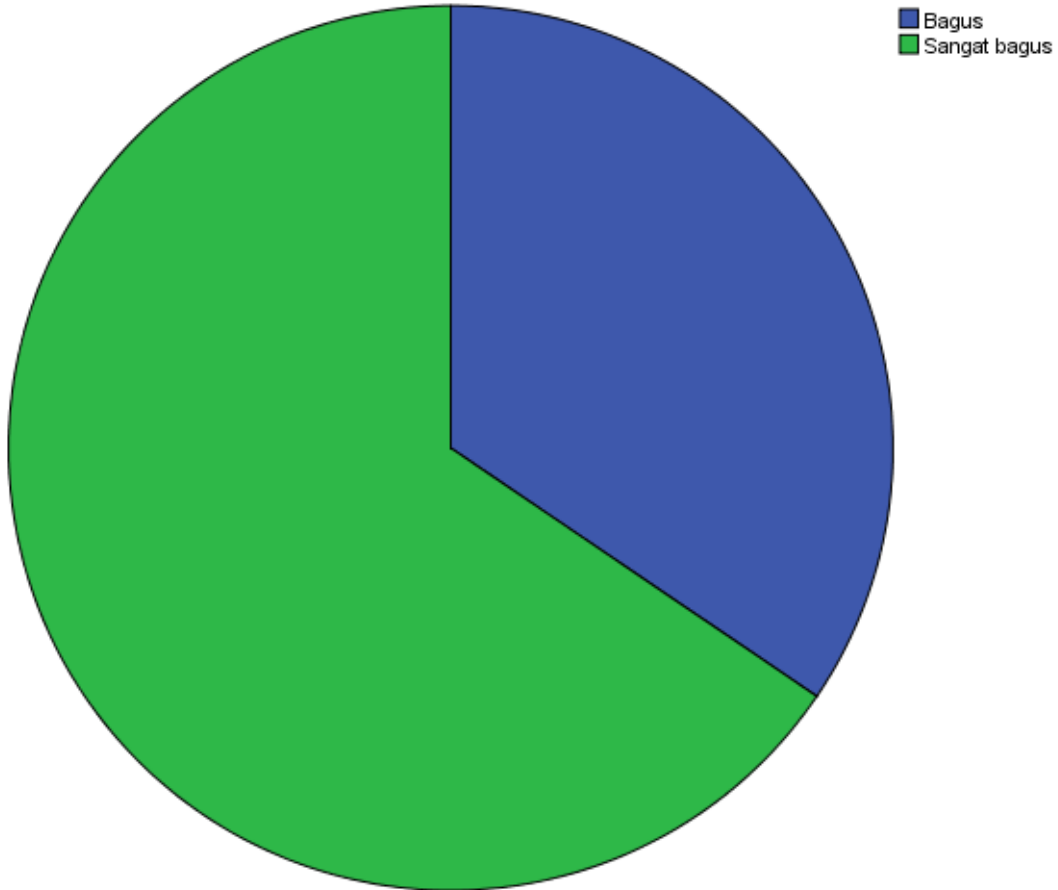
Kemampuan tenaga administrasi



Kecepatan pelayanan dosen

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Bagus	10	34.5	34.5	34.5
Sangat bagus	19	65.5	65.5	100.0
Total	29	100.0	100.0	

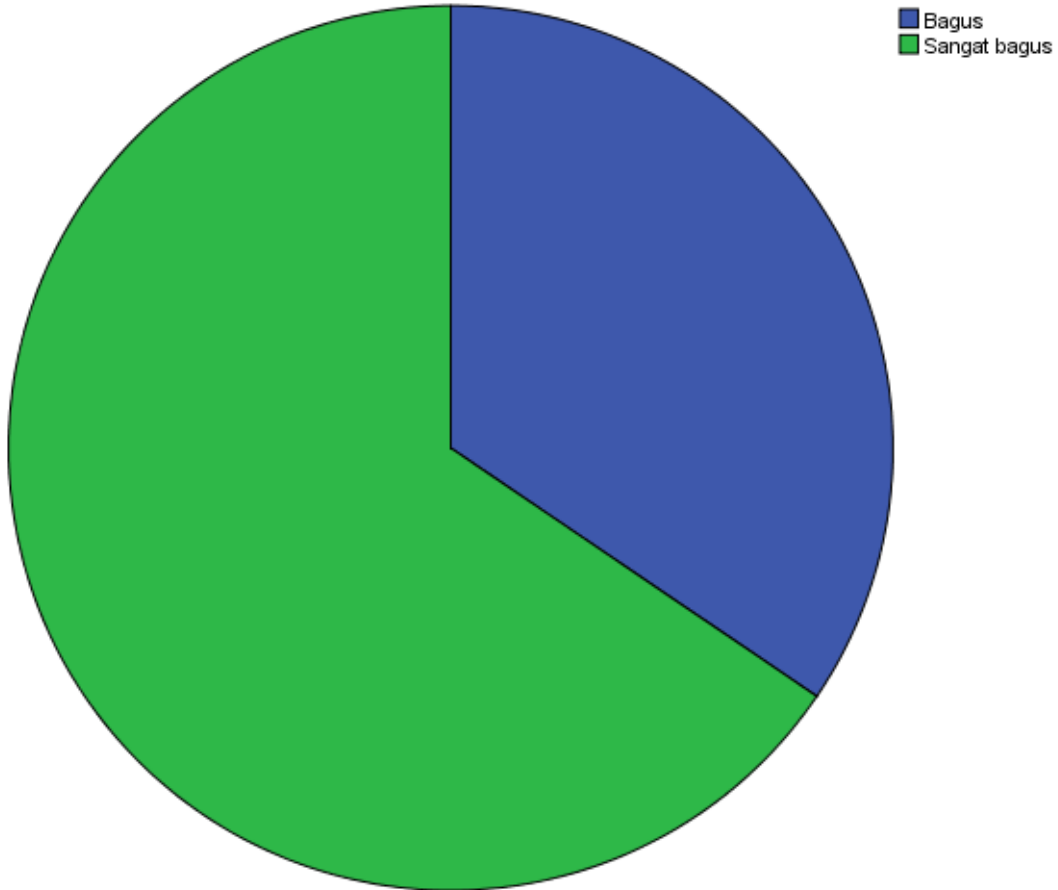
Kecepatan pelayanan dosen



Kecepatan pelayanan laboran/asisten

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Bagus	10	34.5	34.5	34.5
Sangat bagus	19	65.5	65.5	100.0
Total	29	100.0	100.0	

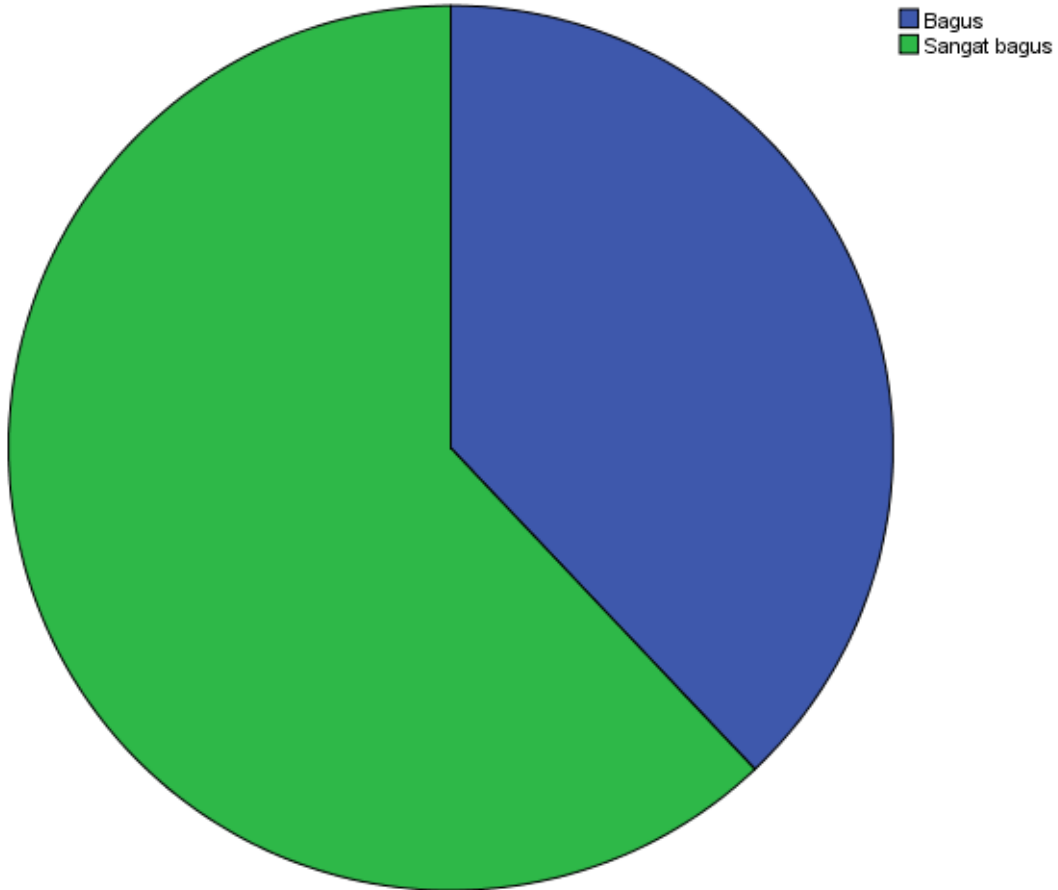
Kecepatan pelayanan laboran/asisten



Kecepatan pelayanan tenaga administrasi

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid				
Bagus	11	37.9	37.9	37.9
Sangat bagus	18	62.1	62.1	100.0
Total	29	100.0	100.0	

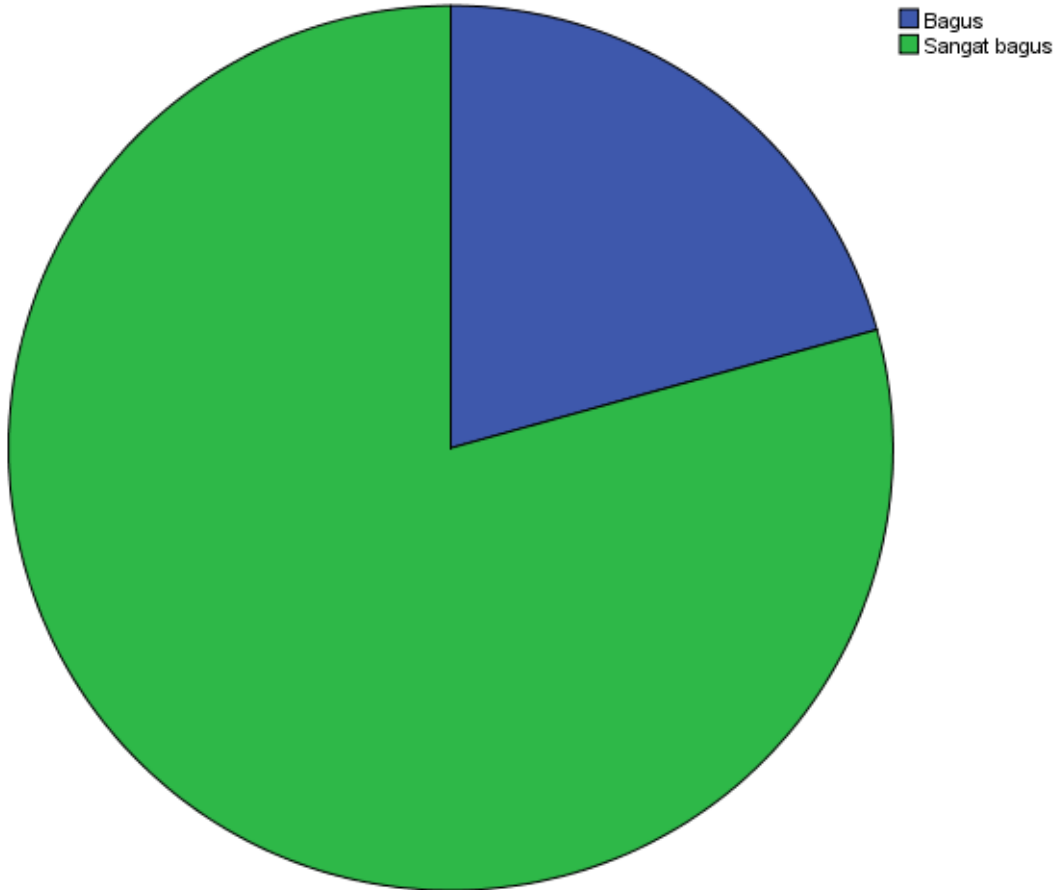
Kecepatan pelayanan tenaga administrasi



Kesopanan dan keramahan dosen

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Bagus	6	20.7	20.7	20.7
Sangat bagus	23	79.3	79.3	100.0
Total	29	100.0	100.0	

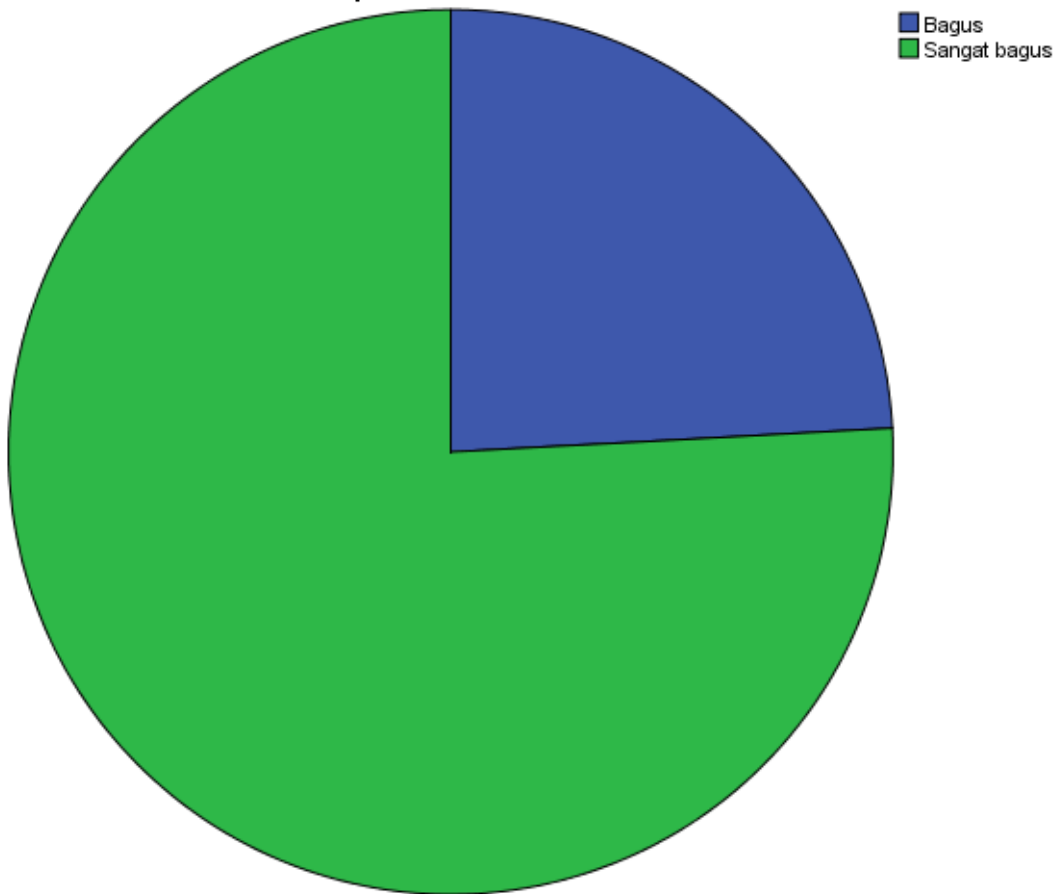
Kesopanan dan keramahan dosen



Kesopanan dan keramahan laboran/asisten

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid				
Bagus	7	24.1	24.1	24.1
Sangat bagus	22	75.9	75.9	100.0
Total	29	100.0	100.0	

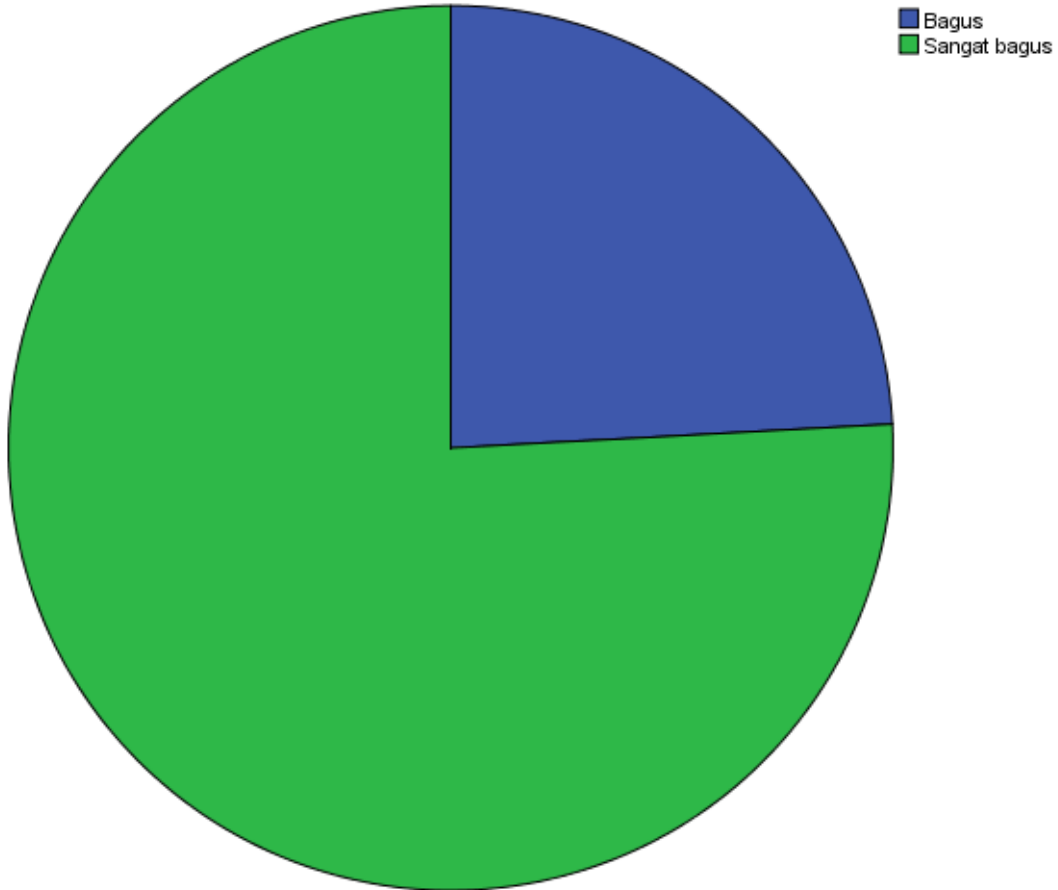
Kesopanan dan keramahan laboran/asisten



Kesopanan dan keramahan tenaga kependidikan

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid				
Bagus	7	24.1	24.1	24.1
Sangat bagus	22	75.9	75.9	100.0
Total	29	100.0	100.0	

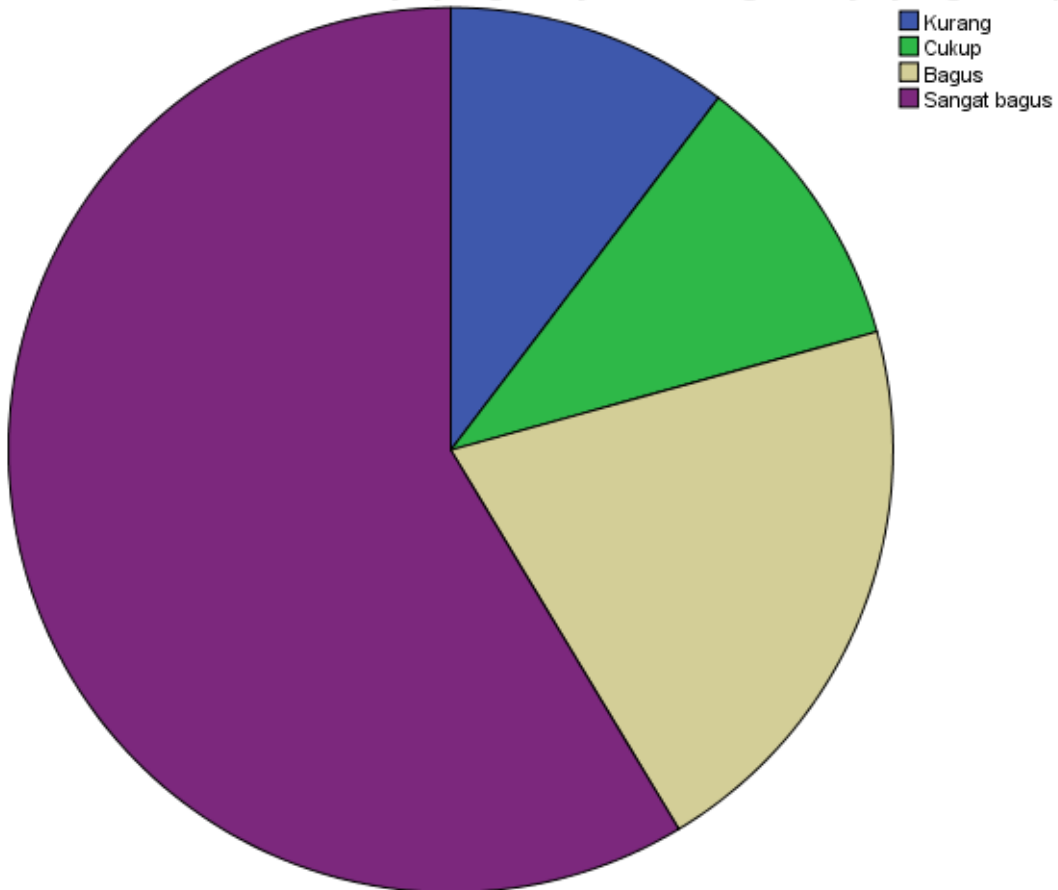
Kesopanan dan keramahan tenaga kependidikan



Kesesuaian antara biaya yang dibayarkan dengan biaya yang ditetapkan

	Frequency	Percent	Valid Percent	Cumulative Percent
Kurang	3	10.3	10.3	10.3
Cukup	3	10.3	10.3	20.7
Valid Bagus	6	20.7	20.7	41.4
Sangat bagus	17	58.6	58.6	100.0
Total	29	100.0	100.0	

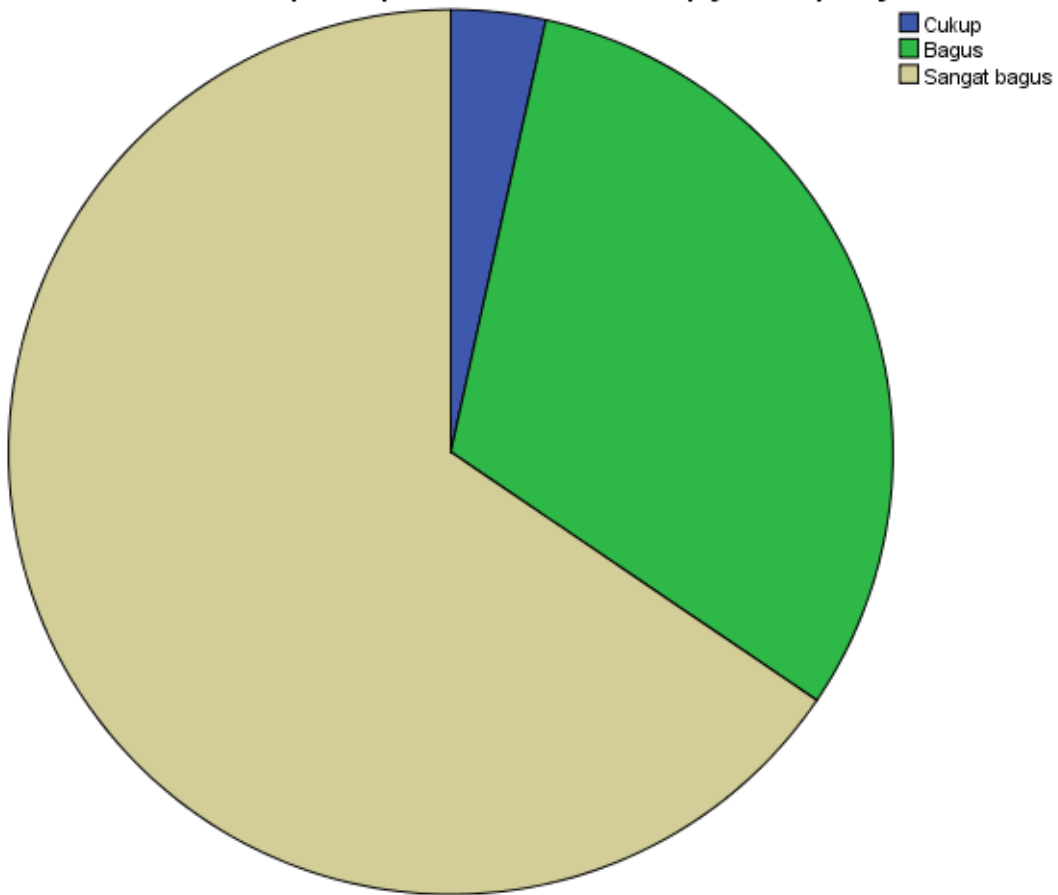
Kesesuaian antara biaya yang dibayarkan dengan biaya yang ditetapkan



Ketepatan pelaksanaan terhadap jadwal pelayanan

	Frequency	Percent	Valid Percent	Cumulative Percent
Cukup	1	3.4	3.4	3.4
Bagus	9	31.0	31.0	34.5
Sangat bagus	19	65.5	65.5	100.0
Total	29	100.0	100.0	

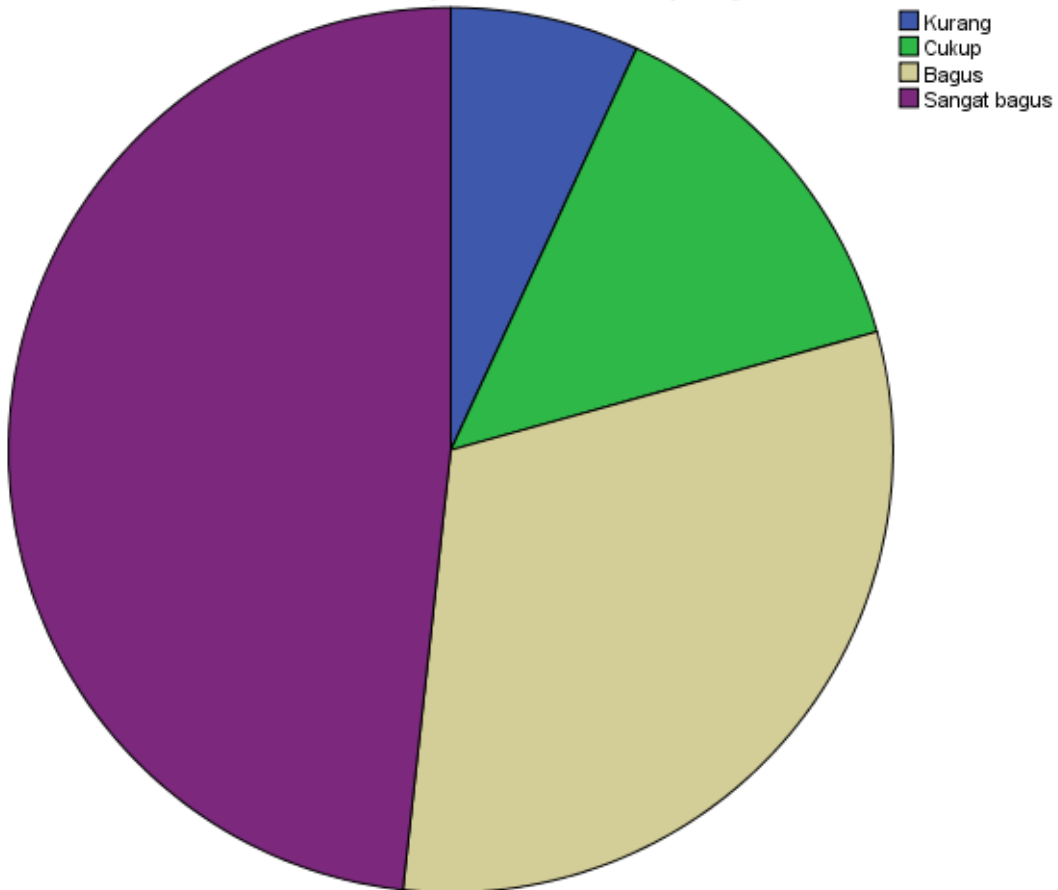
Ketepatan pelaksanaan terhadap jadwal pelayanan



Kenyamanan di unit pelayanan

	Frequency	Percent	Valid Percent	Cumulative Percent
Kurang	2	6.9	6.9	6.9
Cukup	4	13.8	13.8	20.7
Valid Bagus	9	31.0	31.0	51.7
Sangat bagus	14	48.3	48.3	100.0
Total	29	100.0	100.0	

Kenyamanan di unit pelayanan



Kecukupan sarana prasarana

	Frequency	Percent	Valid Percent	Cumulative Percent
Kurang	5	17.2	17.2	17.2
Cukup	4	13.8	13.8	31.0
Valid Bagus	6	20.7	20.7	51.7
Sangat bagus	14	48.3	48.3	100.0
Total	29	100.0	100.0	

Kecukupan sarana prasarana

